

Terms and Conditions:

FairMail™ Conditions on Delivery

1. Definitions

In these conditions the following definitions are used:

"FairMail": FairMail BV, registered in the Chamber of Commerce in Leiden, the Netherlands, with registration number 52675874.

"Conditions": these delivery conditions.

"Product": the product(s) that –through an agreement between FairMail and you- have to be delivered to you within an agreed period and wherefore you have to pay a certain amount of money.

2. Related parties

The conditions stated below are part of all confirmed agreements and applies to all actions between FairMail (as provider) and you (as purchaser).

3. Development of an agreement

An agreement with you only starts when FairMail accepts your order. This acceptance is confirmed by an email that FairMail sends to you after you have confirmed your order on the web site or in a direct email to FairMail. FairMail is entitled to reject orders or to set certain extra conditions to the order, unless explicitly defined otherwise.

4. Prices and product

All prices are given in euros with taxes included. Transport costs are not included in the prices but are mentioned separately in the overview of the shopping basket and in the payment details. All images of the products that can be ordered are just an indication.

5. Payment options

5.1 FairMail delivers ordered products only after arrival of your deposit on our Dutch bank account number 120898276 (Rabobank in the Netherlands, BIC code RABONL2U and IBAN number NL84RABO0120898276) on the name of FairMail Cards B.V. in Amsterdam. Payments are facilitated through Adyen's worldwide payment services.

FairMail works with the following payment options:

- PayPal
- Credit card
- Deposit through internet banking
- International bank transfer

5.2 FairMail is entitled to add extra (payment/ order) conditions if necessary.

6. Delivery

Delivery of the products ordered is done by and under responsibility of FairMail. If there are transport costs related to your order, FairMail will mention this again in the confirmation email. If FairMail hasn't received the payment within 4 weeks after the order confirmation (sent to you by email) FairMail will cancel your order.

7. Delivery time

After you placed your order and deposited the confirmed amount on our account, the delivery process (unless the product is sold out) normally takes 7 working days (possibly longer when outside of Europe). When a product is not available and/ or if there applies a longer delivering period to your product, FairMail will notify you about this. The delivery time mentioned by FairMail is just an indication. If the delivery is delayed, this does not give you the right to reclaim money, nor to cancel your order or remit the agreement; unless the delay of the delivery is so much that we cannot reasonably expect you to maintain the agreement. In that case, you are entitled to cancel the order or to remit the agreement if necessary.

8. Intellectual and industrial ownership rights

You need to fully and unconditionally respect all intellectual and industrial ownership rights that apply to the products that FairMail makes and delivers.

9. Return sending

You can return all FairMail products to FairMail within 15 days after delivery if they do not fulfill your expectations. FairMail does not pay the transport costs for this return sending.

Return address: FairMail, Reviuslaan 4, 2343 JR Oegstgeest, The Netherlands.

Returned products have to stay unused and in state of purchase. Products that don't meet with these conditions cannot be refunded. In all other cases FairMail will refund the purchase amount of the product within 7 days after arrival.

10. Reclaim

FairMail is responsible for the offered products and the delivery of these products. When the delivered product does not match the order, FairMail will complete, renew or substitute the delivered product.

11. Circumstances beyond one's control

11.1 In situations of unforeseen circumstances, FairMail has the right to postpone the realization of your order or to remit the agreement without legal intervention, by informing you about this through email and without having to compensate you for this, unless this –using a standard of reasonability– would be unacceptable seen the given circumstances.

11.2 With circumstances beyond one's control is meant every shortcoming wherefore FairMail cannot be blamed, because the shortcoming is not a result of a mistake from FairMail.

12. Applied law and resolution of disagreements

The Dutch law applies to all legal matters between you and FairMail. If there is a disagreement, FairMail and you will try to resolve it bilateral.